

# Central Transport Damaged Freight Claim Inspection Form



Central Transport requires an inspection for damage claims over \$500. A **customer inspection** may be submitted for claims between \$500 and \$5,000. If sufficient information isn't furnished in a **customer inspection**, a **joint third party inspection** still may be necessary. A **joint third party inspection** is required for all claims over \$5,000.

To arrange a **joint third party inspection(over \$5,000)** complete and submit the **top portion** of this form via the email address or fax below **prior to** filing your claim. Once the **joint third party inspection** is performed, attach a copy of the inspector's report with your claim submission.

For **customer inspections (\$500-\$5,000)**, complete the **top and bottom portions** of this form. Attach the requested support pictures and documents and include with your claim file. Freight inspections will contact you if the **customer inspection** isn't sufficient and a **joint third party inspection** is required to process a claim.

Direct freight inspection correspondence to **freightinspections@centraltransport.com** or fax **(586)819-0023**.

Central Transport Pro Number : \_\_\_\_\_

Estimated value of damage: \_\_\_\_\_

Description of commodity to be inspected: \_\_\_\_\_

Weight of the affected commodity: \_\_\_\_\_

Current address of freight to be inspected: \_\_\_\_\_

Name & number of contact to arrange joint third party inspection: \_\_\_\_\_

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Customer Inspection Form (not required for joint third party inspection requests)

Date of **Customer Inspection**: \_\_\_\_\_

First and last name, email address, phone number and company name of person who performed the inspection:  
\_\_\_\_\_

Number and type of units damaged: Pallets \_\_\_\_\_ Cartons \_\_\_\_\_ Individual pieces \_\_\_\_\_ Affected Weight \_\_\_\_\_

Description of commodity: \_\_\_\_\_

Description of damage and details regarding extent of damage: \_\_\_\_\_

Description of shipping carton/outer container and packaging: \_\_\_\_\_

Description of damage to packaging: \_\_\_\_\_

Does damage to packaging correspond to damage to contents (please check one)?      Yes      No

Was packaging sufficient to protect freight (please check one)?      Yes      No

If No, how could freight be packaged differently to avoid future damages? \_\_\_\_\_

Is a Box Maker Certificate (BMC) present on shipping container (please check one)?      Yes      No

If BMC present please provide gross weight limitation: \_\_\_\_\_

Were there any markings on the containers (fragile, this end up, do not stack, etc.)?      Yes      No (please specify if yes)

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Is repair possible?      Yes      No

Is there possible scrap or salvage value?      Yes      No

**Photographs are required for customer inspections.** Include pictures of damaged goods, exterior of shipping containers, and interior packaging. Furnish close-ups for detail and zoom out to capture entire container/shipment for bigger picture view of how entire shipment was affected. Number of pictures provided: \_\_\_\_\_

Additional information recommended, Invoices, catalogues, any other supporting documentation that will better show or describe damaged items.